



KANSAS ATTORNEY GENERAL DEREK SCHMIDT  
CONSUMER PROTECTION/ANTITRUST DIVISION  
120 SW 10<sup>TH</sup> AVENUE  
TOPEKA, KS 66612

KANSAS NO-CALL ACT CONSUMER COMPLAINT FORM

INFORMATION FOR THE CONSUMER

The Kansas Attorney General is responsible for enforcing the Kansas No Call Act. A copy of the No Call Act, K.S.A. 50-670 and 50-670a, may be found at [www.kslegislature.org](http://www.kslegislature.org). The No Call Act, however, also includes a mechanism by which you may bring a private lawsuit against telemarketers which violate this law. The Consumer Protection Division cannot guarantee that your complaint will result in formal action by the Attorney General; therefore, you are advised to consider alternative remedies. If you would like to learn more about the National Do Not Call Registry or to register your telephone number, please visit [www.donotcall.gov](http://www.donotcall.gov). **Your registration will not expire.**

INSTRUCTIONS

Please provide as much information as possible so your complaint may be fully investigated. Attach additional pages as necessary. A separate form must be completed for each telemarketer who called you. You may also consider filing a complaint with the Federal Trade Commission by calling 1-888-382-1222 or by visiting [www.ftc.gov/donotcall](http://www.ftc.gov/donotcall).

CONSUMER INFORMATION

First Name: \_\_\_\_\_

Middle Initial: \_\_\_\_\_

Last Name: \_\_\_\_\_

Title (Sr., Jr., etc.): \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

City: \_\_\_\_\_

State: Kansas

Zip: \_\_\_\_\_

Telephone No. Registered on No-Call List:

(\_\_\_\_\_) \_\_\_\_\_

Type of Telephone No.: (circle one)

Residential    Business    Cellular

TELEMARKETER INFORMATION

Telemarketer Rep: \_\_\_\_\_

Name of Company: \_\_\_\_\_

D/B/A Name: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_

Zip: \_\_\_\_\_

Country: \_\_\_\_\_

Email: \_\_\_\_\_

Telephone: \_\_\_\_\_

Date of Call: \_\_\_\_\_ Time of Call: \_\_\_\_\_

1. Was the telemarketer calling to solicit contributions on behalf of a charity? Yes\_\_\_\_ No\_\_\_\_
2. Was the telemarketer calling on behalf of a political candidate, organization, or party? Yes\_\_\_\_ No\_\_\_\_
3. Was the telemarketer calling to conduct a poll? Yes\_\_\_\_ No\_\_\_\_
4. Did the telemarketer call you in response to your express request? Yes\_\_\_\_ No\_\_\_\_
5. Have you made any application, purchase, or transaction with this company within the past 36 months? Yes\_\_\_\_ No\_\_\_\_ N/A\_\_\_\_

If yes,

- a) What and When?\_\_\_\_\_
- b) Have you objected to the company calling you? Yes\_\_\_\_ No\_\_\_\_ N/A\_\_\_\_
- c) Have you requested that the company cease making calls to you? Yes\_\_\_\_ No\_\_\_\_ N/A\_\_\_\_
- d) Has the relationship been terminated by either party? Yes\_\_\_\_ No\_\_\_\_ N/A\_\_\_\_
6. Was the telemarketer calling to sell you a product or services, to extend credit to you, or to set up a meeting to sell you a product or services or to extend credit to you? Yes\_\_\_\_ No\_\_\_\_ N/A\_\_\_\_

If yes, what?\_\_\_\_\_

7. Did the telemarketer:
- a) Identify himself/herself? Yes\_\_\_\_ No\_\_\_\_ N/A\_\_\_\_
- b) Identify who he/she represented? Yes\_\_\_\_ No\_\_\_\_ N/A\_\_\_\_
- c) Immediately explain the purpose of the call? Yes\_\_\_\_ No\_\_\_\_ N/A\_\_\_\_
- d) Promptly end the call if you advised you were not interested? Yes\_\_\_\_ No\_\_\_\_ N/A\_\_\_\_
8. Did you tell the telemarketer that your phone number is registered on the Kansas No-Call list? Yes\_\_\_\_ No\_\_\_\_ N/A\_\_\_\_

If yes, what was their response?\_\_\_\_\_

9. Was the Caller-ID blocked by the telemarketer? Yes\_\_\_\_ No\_\_\_\_ N/A\_\_\_\_
10. Was the telemarketing message a recorded one? Yes\_\_\_\_ No\_\_\_\_ N/A\_\_\_\_
11. Did the telemarketer use threatening, intimidating, or profane language? Yes\_\_\_\_ No\_\_\_\_ N/A\_\_\_\_
12. If this company has called you in the past, did you at that time advise them not to call you again? Yes\_\_\_\_ No\_\_\_\_ N/A\_\_\_\_
13. Would you be willing to testify in court regarding this complaint? Yes\_\_\_\_ No\_\_\_\_ N/A\_\_\_\_

#### VERIFICATION

In filing this complaint, I understand and agree that the Attorney General and his staff are not my private attorneys, but instead represent the State of Kansas in enforcing laws designed to protect the public from deceptive and unconscionable business practices. I understand that Kansas Law limits the period of time during which I may file any private legal action(s), and I have been advised to contact a private attorney if I have any questions concerning those time limitations and my legal rights with regard to any private action(s). I further understand and agree that the contents of this complaint will be forwarded to the business or person the complaint is directed against, may be forwarded to other appropriate agencies, and will become accessible to others under the Kansas Open Records Act. Finally, I verify that the information in the above complaint is true and accurate to the best of my knowledge.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date